

# HAPPENINGS

THE NEWSLETTER FOR EMPLOYEES OF PRINCETON HEALTHCARE SYSTEM

SEPTEMBER 2009

IN THIS ISSUE

## Phase 1: Refining the Patient Room – The Live Patient Mock-Up Room Is Under Way

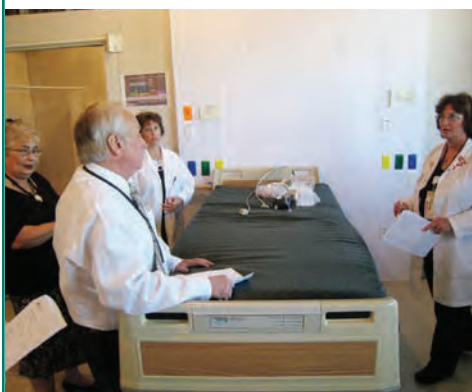
Phase 1 of an exciting project designed to ensure that the inpatient rooms in the new hospital are comfortable, safe and provide an environment that promotes healing for our patients began September 2 on J6 at UMCP.

During Phase 1 of the project, the Mock-Up room was constructed with foam core and other temporary materials. Fifty sessions for all employees -- with three for physicians-only -- were conducted by Ismini Naos, a medical planner from HOK, one of the architectural firms working on the new hospital. If you were unable to schedule yourself to attend a session, please feel free to visit the room between 7:30 a.m. and 7:30 p.m. on September 17, 18 and 21. The room will be open to allow employees to view it at their convenience, and to leave written feedback if desired.

The room is designed to promote safety and wellness, reducing staff fatigue while allowing for increased comfort of the patient and his or her family within the healing environment. The final layout of the components and features of the room will be based on research as well as evidence-based design concepts, layered with the input that will be gathered through the

50 user groups, as well as the expertise of the architects and designers working on the new hospital.

“To date, more than 300 employees and physicians have come through the patient room,” says Naos. “All of the feedback which I am receiving is very insightful and useful. As a design team, we will use these comments and suggestions as a basis for revisions to the room which will be implemented in the next mock-up phase.”



*Pictured, from left to right: Louise M. Yorke, Medical Librarian & Manager, Library of the Health Sciences, Princeton HealthCare System; Stanley Reuben, R.Ph., MBA, Director of Pharmacy Services, Princeton HealthCare System; Janice Allunario, R.Ph.; and Donna S. Covin, MSN, RN, CNL, ICU/CCU/IMCU, UMCP, discussing the room during one of the sessions.*

*continued on page 12*

- Phase 1: Refining the Patient Room – The Live Patient Mock-Up Room Is Under Way ..... 1
- UMCP Again Ranked Among Nation’s Top 5% for Maternity Care ..... 2
- Thank You to J. Thomas Davidson, MD, FACS ..... 2
- White Elephant Art, Antiques and Rummage Sale Important Parking Information ..... 2
- White Elephant Art, Antiques and Rummage Sale Scheduled for September 26 and September 27, 2009 ..... 3
- Welcome John Heim, MD ..... 3
- Celebration for 2nd Quarter Press Ganey Awards ..... 4
- UMCP Introduces New MRI Breast Biopsy System ..... 5
- Reminder: CEO Chats ..... 5
- Save the Date! PHCS Halloween Party ..... 5
- Lymphedema Care Services Now Available at University Medical Center at Princeton’s Hamilton Site ..... 6
- PHCS People News ..... 6
- Transforming Care at the Bedside Program Under Way at UMCP ..... 7
- Princeton HealthCare System’s 7th Annual Women’s Conference: *Simple Ingredients for a Delicious and Satisfying Life* with Keynote Speaker Mariel Hemingway ..... 7
- Princeton House Behavioral Health Recognizes Employees of the Quarter at Five Sites ..... 8
- Departments of the Month: CCOPA and Compliance and Audit ..... 9
- On-Call Concierge Service Now Available to PHCS Employees ..... 9
- Save the Date! A November Night in the French Quarter ..... 9
- Staff Announcements ..... 10
- Joint Commission Reminder ..... 11
- Princeton HealthCare System YTD - June 2009 ..... 11
- Donate Blood at Upcoming Employee Blood Drive ..... 11
- Blood Donor Room Offers Longer, Extended Hours ..... 11
- Getting to Know You ..... 11
- Photos from the Floor ..... 11
- This Month’s *Happenings* Contest ..... 12

## UMCP Again Ranked Among Nation's Top 5% for Maternity Care

University Medical Center at Princeton (UMCP) has been ranked among the top 5% percent of hospitals in the nation for maternity care services based on a study by HealthGrades, an independent healthcare ratings company. It is the fourth straight year HealthGrades has ranked UMCP in the nation's top 5% percent for maternity services.

HealthGrades also recognized UMCP with its fifth straight Maternity Care Excellence Award and fifth straight "five-star rating" for maternity services.

"We are extremely proud of our services for mothers and babies, and of our consistent ranking among the nation's top 5% percent for maternity services," says Susan Lorenz, UMCP Vice President for Patient Care Services and Chief Nursing Officer. "We know that families in the region hold the hospital in extremely high regard for maternity care. We're very proud of that, and we view these rankings and awards as further validation of the high quality of care that families receive when they come through our doors."

UMCP delivers approximately 2,000 babies each year. Features of the maternity program include:

- Care from a team of board-certified physicians including gynecologists, obstetricians, high-risk obstetricians, anesthesiologists, neonatologists and pediatricians;
- Advanced maternal-fetal medicine services that include 3D and 4D ultrasound for careful monitoring of fetal development;
- Certified Level II Special Care Nursery;
- State-of-the-art labor suite designed to ensure comfort and privacy, and recently-renovated maternity rooms with hotel-like décor, private bath and accommodations for fathers or domestic partners to spend the night;
- Hundreds of free and low-cost classes for expectant and new parents, siblings and grandparents. Recent offerings have included a HypnoBirthing course that teaches expectant mothers self-hypnosis techniques toward a faster, less painful and less stressful childbirth; and Daddy Boot Camp,<sup>™</sup> a course that helps prepare expectant fathers for life with baby.

Since July, doctors from The Children's Hospital of Philadelphia (CHOP) are available 24/7 for consultation in UMCP's nursery.

## Thank You to J. Thomas Davidson, MD, FACS

J. Thomas Davidson, MD, FACS, a board certified general and vascular surgeon who has served as Chairman of UMCP's Department of Surgery for the past 17 years, stepped down from that role in August. Dr. Davidson has been deeply dedicated to both UMCP and the greater Princeton area community, serving both as a surgeon for the last 25 years. He will continue at UMCP as the General Surgery Residency Site Director.

Thank you, Dr. Davidson!

## White Elephant Art, Antiques and Rummage Sale Important Parking Information

**In preparation for the White Elephant Art, Antiques and Rummage Sale on September 26 and September 27, approximately 30 to 35 employees (VPs, directors and nurse managers) will be relocated from the parking garage on September 24 and 25. These employees will all be contacted directly by Transportation Services by September 18, 2009. Transportation services will communicate with each employee individually and provide instructions for off-site parking and utilization of the van service. Additional shuttle vans will be running every 10 to 15 minutes. The Medical Staff will be asked (via e-mail) to move to different levels in the garage.**

**The doctor's area on the first level will close at 5 p.m. on Wednesday, September 23, and will re-open at 6 a.m. on Monday, September 28. Physicians will be relocated to parking areas designated "Physician Parking Only," on the basement level, so they can exit the garage quickly and easily.**

**Additional staff and other resources will be allocated to ensure physicians' and employees' convenience during White Elephant preparation.**